

# HID Professional Services™ EasyLobby® Secure Visitor Management



## ENSURE SMOOTH DEPLOYMENT AND MAXIMIZE POTENTIAL OF YOUR EASYLOBBY SECURE VISITOR MANAGEMENT SOLUTION

- **Successful delivery** – HID Professional Services™ provides technical expertise and project management resources to assist in the planning and end-to-end implementation of your solution. Our consultants help you to identify technical complexities and risks up front, ensuring the best integration pathways to a successful on-time, on-budget deployment.
- **Enhanced customer experience** – Receive personalized service from a dedicated HID Professional Services consultant who will work with you to ensure best practice implementation and assist in training your team to effectively manage the EasyLobby® solution.
- **Increased cost efficiency** – HID Professional Services will assist in helping determine requirements for your initial implementation and what can be deployed over time, enabling you to allocate resources and budget efficiently.

HID Professional Services™ are sold and delivered through the HID Advantage Partner™ network, together with other Genuine HID® products and solutions.

Our goal is to deliver complete solutions that are fully operational and deployed according to best practices, on-schedule and on-budget.

The HID Professional Services™ team is committed to accelerating value and reducing your business risks through successful implementation of Genuine HID® solutions. HID Professional Services packages for EasyLobby are affordably priced and provide high-value deployment assistance services that ensure customer satisfaction from installation through operator training.

The HID Professional Services team will help you identify and correct issues with your deployment before full implementation. Our team can walk you through critical components of a successful EasyLobby Visitor Management solution deployment, such as:

- Installation review
- Cross-compatibility checks
- Internal database linking
- Integration strategies
- Working with internal stakeholders

HID Professional Services are backed by a CISSP certified team with experience and expertise needed to ensure successful on-time and on-budget delivery.

Dependent on the type, size and complexity of your deployment, HID Professional Services packages for EasyLobby focus on the core elements of your implementation needs. Regardless of the package you choose, our professional services provide a consultative edge that can help you successfully navigate the inherent difficulties of the deployment phase and provide in-depth training for your team.

From high-level planning to integration to ground-level training, HID Global's certified consultants can help you reduce risk of costly errors and maximize the power of your investment.



## SPECIFICATIONS



Certified Information Systems Security Professional

*CISSP is a registered mark of the International Information Systems Security Certification Consortium in the United States and other countries.*

<b>EasyLobby SVM Deployment</b>	<p>Includes 8 hours of implementation advice, remote installation and configuration assistance with:</p> <ul style="list-style-type: none"> <li>▪ EasyLobby database installation and set-up</li> <li>▪ Up to three EasyLobby SVMs, Administrator and/or Mobile products</li> <li>▪ Peripherals</li> <li>▪ Employee Import Utility</li> <li>▪ Pre-requisites documentation</li> <li>▪ Ad-hoc training</li> </ul>
<b>EasyLobby eAdvance Deployment</b>	<p>Includes 8 hours of implementation advice, remote installation and configuration assistance with:</p> <ul style="list-style-type: none"> <li>▪ Installation and configuration assistance for one eAdvance server including customized branding</li> <li>▪ SVM configuration assistance for eAdvance users, email notifications, pre-registration approvals</li> <li>▪ Troubleshooting</li> <li>▪ Pre-requisites documentation</li> <li>▪ Ad-hoc training</li> </ul>
<b>EasyLobby Physical Access Control System (PACS) Integration</b>	<p>Includes 8 hours of implementation advice, remote installation and configuration assistance with:</p> <ul style="list-style-type: none"> <li>▪ PACS integration deployment for one server</li> <li>▪ Troubleshooting</li> <li>▪ Pre-requisites documentation</li> <li>▪ Ad-hoc training</li> </ul>
<b>Large Scale EasyLobby Deployments</b>	<p>If your EasyLobby deployment project requires customization or more comprehensive assistance from HID Professional Services, please contact your HID Advantage Channel Partner™ for a custom quote.</p>
<b>EasyLobby Secure Visitor Management (SVM) Training</b>	<p>Includes a custom remote training for users and administrators of EasyLobby SVM with:</p> <ul style="list-style-type: none"> <li>▪ One EasyLobby SVM user training presentation, including related documentation and video recording for later review and viewing</li> <li>▪ One EasyLobby SVM administration training presentation, including related documentation and video recording for continuous internal usage.</li> </ul>



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